



PLEASE PRINT THIS FORM AND INCLUDE WITH YOUR RETURNED ITEM(S)

NB: This PDF form can be filled out prior to printing using Adobe Reader or Acrobat

Order and contact details

Order ref	<input type="text"/>	Full name	<input type="text"/>
Billing address	<input type="text"/>		
Town/City	<input type="text"/>	Post code	<input type="text"/>
Phone number	<input type="text"/>	Country	<input type="text"/>

Returned items

Continue in the "action required" box at the bottom of the form if necessary

Manufacturer	<input type="text"/>	Model	<input type="text"/>	QTY	<input type="checkbox"/>
Manufacturer	<input type="text"/>	Model	<input type="text"/>	QTY	<input type="checkbox"/>
Manufacturer	<input type="text"/>	Model	<input type="text"/>	QTY	<input type="checkbox"/>

Reason for return

Please mark the relevant box(es)

<input type="checkbox"/> A Item not as expected / Don't like	<input type="checkbox"/> F Does not fit me
<input type="checkbox"/> B Late delivery	<input type="checkbox"/> G Faulty / Defective <small>Please give further details</small>
<input type="checkbox"/> C Wrong item received	<input type="checkbox"/> H Other <small>Please give further details</small>
<input type="checkbox"/> D Goods damaged in transit	
<input type="checkbox"/> E Goods not as described online	

Please continue on reverse if required

Action required

Please advise us how you would like us to proceed: e.g. exchange/refund:

Returns policy

We want you to be completely satisfied every time you shop with Wheelies. We therefore give you 365 days to return your order to us for any reason. Goods must be returned in a resaleable condition with all tags intact.

If you wish to return a bike please contact us on 0330 100 2481 or at sales@wheelies.co.uk where we will be happy to arrange collection of your bike. Products returned under warranty will be accepted in accordance to the manufacturers warranty terms. This does not affect your statutory rights.

0330 100 2481

Return me to

WHEELIES

WHEELIES DIRECT LTD (RETURNS DEPARTMENT)
ST. GERARDS HOUSE
KINGSWAY
SWANSEA WEST INDUSTRIAL PARK
SWANSEA
SA5 4DL