Returns form



PLEASE PRINT THIS FORM AND INCLUDE WITH YOUR RETURNED ITEM(S)

NB: This PDF form can be filled out prior to printing using Adobe Reader or Acrobat

Order and contact details

Order ref	
Full name	
Billing address	Reason codes
	Item not as expected / Don't like A
	Late delivery
	Wrong item received C
	Goods damaged in transit
Postcode	Goods not as described online E
	Does not fit me F
Country	Faulty / Defective (Please give further details below)
	Other (Please give further details below)
Phone number	

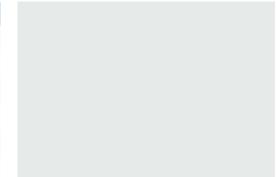
Returned items Please complete the table below so we can process your return as quickly as possible

QTY	ITEM REF (IF KNOWN)	MAKE	MODEL	SIZE/COLOUR	REFUND	EXHANGE	REASON CODE

Exchange items If you're exchanging, please tell us which items you require

QTY	ITEM REF (IF KNOWN)	МАКЕ	MODEL	SIZE/COLOUR

Further details:



Returns policy

You can easily return any unwanted items within 365 days of receipt for a refund or replacement, as long as they are unused and in their original packaging (where possible). For hygiene reasons we can't accept the returns of undergarments if these items have been worn.

If you wish to return a bike please contact us on 01792 583 000 or at sales@wheelies.co.uk where we will be happy to arrange collection of your bike. Products returned under warranty will be accepted in accordance to the manufacturers warranty terms. This does not affect your statutory rights.

2 01792 583 000

Return me to:



WHEELIES DIRECT LTD (RETURNS DEPARTMENT) ST. GERARDS HOUSE KINGSWAY SWANSEA WEST INDUSTRIAL PARK SWANSEA SA5 4DL
