



PLEASE PRINT THIS FORM AND INCLUDE WITH YOUR RETURNED ITEM(S)
 NB: This PDF form can be filled out prior to printing using Adobe Reader or Acrobat

Order and contact details

Order ref

Full name

Billing address

Town/City

Postcode

Country

Phone number

Reason codes

- Item not as expected / Don't like **A**
- Late delivery **B**
- Wrong item received **C**
- Goods damaged in transit **D**
- Goods not as described online **E**
- Does not fit me **F**
- Faulty / Defective (Please give further details below) **G**
- Other (Please give further details below) **H**

Returned items

Please complete the table below so we can process your return as quickly as possible

QTY	ITEM REF (IF KNOWN)	MAKE	MODEL	SIZE/COLOUR	REFUND	EXCHANGE	REASON CODE
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	

Exchange items

If you're exchanging, please tell us which items you require

QTY	ITEM REF (IF KNOWN)	MAKE	MODEL	SIZE/COLOUR

Further details:

Returns policy

You can easily return any unwanted items within 365 days of receipt for a refund or replacement, as long as they are unused and in their original packaging (where possible). For hygiene reasons we can't accept the returns of undergarments if these items have been worn.

If you wish to return a bike please contact us on 0330 100 2481 or at sales@wheelies.co.uk where we will be happy to arrange collection of your bike. Products returned under warranty will be accepted in accordance to the manufacturers warranty terms. This does not affect your statutory rights.

 **0330 100 2481**

What to do next:

Visit www.collectplus.co.uk/wheelies to print a Collect+ returns label.

Securely package your parcel, including this returns form and attach the Collect+ returns label to the outside of your parcel. Please check that any original delivery labels are removed or covered.

Drop off your parcel at any participating CollectPlus store.